



## LOCAL 36 BENEFIT FUNDS

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October 3, 2017

### **IMPORTANT NOTICE ABOUT YOUR BENEFITS:** **SUMMARY OF MATERIAL MODIFICATION**

The Trustees of the International Association of Sheet Metal, Air, Rail and Transportation Workers ("SMART") Local Union No. 36 Arkansas Welfare Fund ("SMART Local 36 Arkansas Welfare Fund") are pleased to announce the following changes.

### **JANUARY 1, 2018 MERGER BETWEEN** **SMART LOCAL 36 WELFARE FUND** **AND SMART LOCAL 36 ARKANSAS WELFARE FUND**

Effective January 1, 2018, the SMART Local 36 Arkansas Welfare Fund will merge into the SMART Local 36 Welfare Fund. After the merger, the SMART Local 36 Arkansas Welfare Fund will cease to exist as a separate trust fund instead it and the SMART Local 36 Welfare Fund will become a single fund known as the SMART Local 36 Welfare Fund providing benefits under various benefit plans including the Saint Louis benefit plan, the Saint Louis office group benefit plan, and the Arkansas benefit plan..

Following the merger, the participants in each benefit plan will continue to receive the same benefits provided by their current plan immediately prior to January 1, 2018, subject to any benefit changes approved by the Trustees of each Fund which are scheduled to be effective January 1, 2018. The only difference is that, starting January 1, 2018, those benefits will be provided solely by the merged SMART Local 36 Welfare Fund. After January 1, 2018, changes in benefits for any of the benefit plans may be made as determined by the Trustees.

### **PRESCRIPTION COVERAGE PROVIDED THROUGH LDI PHARMACY BENEFIT SERVICES**

Effective January 1, 2018, the SMART Local 36 Welfare Fund will provide Prescription Coverage to employees working under an agreement with SMART Local 36-L ("Arkansas Members") and their eligible dependents under an arrangement with LDI Pharmacy Benefit Services. In addition, the Trustees have adopted an improved Schedule of Benefits that will be effective January 1, 2018. For more information about your Prescription Coverage, please see the enclosed revised Schedule of Benefits and Article X to the SMART Local 36 Arkansas Welfare Fund Summary Plan Description. LDI Pharmacy Benefit Services may be reached by phone at (314) 652-4121 or 1-866-516-3121 or via their website at [www.ldirx.com](http://www.ldirx.com).

## DENTAL BENEFITS PROVIDED THROUGH DELTA DENTAL

Effective January 1, 2018, the SMART Local 36 Welfare Fund will provide dental benefits to Arkansas Members and their eligible dependents under an arrangement with Delta Dental of Missouri (DDMO) while maintaining the same level of benefits currently provided by the SMART Local 36 Arkansas Welfare Fund. Dental claims from participating providers should be submitted directly to DDMO by the provider. Written dental claims from non-participating providers and by participants as well as requests for reconsideration of a dental should be submitted to:

Delta Dental of Missouri Appeals Committee  
12399 Gravois Road  
St. Louis, MO 63127

Dental claims must be filed by the end of the calendar year following the year in which services were rendered. If a claim is denied due to a PPO or Premier participating dentist's failure to make timely submission, you will not be liable to such dentist for the amount which would have been payable by DDMO, provided you advised the dentist of your eligibility for benefits at the time of treatment. For more information about your Dental Benefits, please see the enclosed revised Article XII to the SMART Local 36 Arkansas Welfare Fund Summary Plan Description. You may also contact DDMO at 314-656-3000, 800-392-1167 (toll-free), or by visiting their website at: [www.deltadentalmo.com](http://www.deltadentalmo.com)

### Trustees

There have been some changes in the Trustees of the SMART Local 36 Welfare Fund. The Trustees are:

Mr. David C. Zimmermann  
Mr. Ray Reasons  
Mr. Dennis Westray

Mr. George L. Welsch  
Mr. William Meeh  
Mr. Michael Corrigan

The Trustees of the SMART Local 36 Arkansas Welfare Fund believe that the plan of benefits currently provided to Arkansas Members and their eligible dependents is a "grandfathered health plan" under the Patient Protection and Affordable Care Act, also known as the Affordable Care Act (ACA). The Trustees of the SMART Local 36 Arkansas Welfare Fund and the SMART Local 36 Welfare Fund believe that, following the January 1, 2018 merger, the plan of benefits provided by the SMART Local 36 Welfare Fund to Arkansas Members and their eligible dependents will also be a "grandfathered health plan" under the ACA.

As permitted by the ACA a grandfathered health plan can preserve certain basic health coverage that was already in effect when that law was enacted. Being a grandfathered health plan means that the plan may not include certain consumer protections of the ACA that apply to other plans, for example, the requirement for the provision of preventive health services without any cost sharing. However, grandfathered health plans must comply with

certain other consumer protections in the ACA, for example, the elimination of lifetime limits on benefits.

Questions regarding which protections apply and which protections do not apply to a grandfathered health plan and what might cause a plan to change from grandfathered health plan status can be directed to the plan administrator at the Fund Office. You may also contact the Employee Benefits Security Administration, U.S. Department of Labor at 1-866-444-3272 or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). This website has a table summarizing which protections do and do not apply to grandfathered health plans.

This Summary of Material Modification should be kept with your Summary Plan Description. If you have any questions, please contact the Fund Office, (314) 652-8175.

Sincerely,

**The Board of Trustees of the SMART Local 36 Arkansas Welfare Fund**

**ARTICLE XII  
DENTAL BENEFITS**

12.1 **GENERAL PURPOSE.** The Plan provides benefits to the extent explained below for the services and supplies listed under Preventive, General, and Major. Orthodontia is not covered under the Plan. The Benefit Period is the Calendar Year. Your Deductible is \$50 per individual, maximum of three Deductibles per family (\$150), which is applied to all covered services.

12.2 **BENEFIT MAXIMUMS.** The Plan will pay up to \$1,000 in benefits per person each Calendar Year. There are no orthodontic benefits.

12.3 **COVERED SERVICES AND SUPPLIES.** The following services and supplies are covered to the extent explained above in the calendar year. The percentages paid are stated below.

(a) For Preventative Services benefits are paid at 80% after satisfaction of the Deductible. Preventative services are:

- (1) routine periodic examinations, two times per Calendar Year;
- (2) bite-wing x-rays, two times per Calendar Year;
- (3) diagnostic x-rays as required;
- (4) full-mouth x-rays, once in any 36 consecutive months;
- (5) dental prophylaxis (cleaning, scaling and polishing), two times per Calendar Year;
- (6) topical fluoride application for Dependents under age 19, two times per Calendar Year;
- (7) emergency relief treatment (minor procedure to temporarily reduce or eliminate pain) as needed; and
- (8) space maintainers that replace prematurely lost teeth of Dependent Children under age 16 (once in five years).

(b) For Basic General Services, benefits are paid at 80% after satisfaction of the Deductible. Basic Services are:

- (1) restorative services using amalgam, synthetic porcelain and plastic filling material;
- (2) periodontics (treatment for diseases of the gums and bone supporting the teeth, including periodontal splinting);
- (3) endodontics (root canal filling and pulpal therapy);
- (4) oral surgery, including simple and surgical extraction;
- (5) consultations and laboratory examinations;
- (6) injections of antibiotic drugs;
- (7) repair and/or recementing of inlays, onlays, crowns, bridges and dentures;
- (8) rebasing of dentures;
- (9) local anesthesia related to basic services; and

- (10) excision of tumors and cysts of the jaw, cheeks, lips, tongue, roof and floor of the mouth, when conditions require a pathological examination.
- (c) For Major Services, benefits are paid at 50%, after satisfaction of the deductible. Major Services are:
  - (1) prosthesis (bridges and dentures); and
  - (2) crowns, pontics, jackets, inlays and onlays when teeth cannot be restored with a filling material.

#### 12.4 DENTAL COVERAGE LIMITATIONS AND EXCLUSIONS.

Benefits are not provided for the following:

- (a) Services or supplies partially or wholly cosmetic in nature;
- (b) Facings on pontics or crowns behind the second bicuspid. The cost to improve the cosmetic appearance of rear teeth is not covered;
- (c) Orthodontia—including orthodontic examinations, diagnostic workups or any orthodontic- related services;
- (d) Services or supplies furnished or reimbursed by any government or government program or law, unless payment is legally required;
- (e) Services or supplies due to occupational injuries or diseases, to the extent covered by Workers' Compensation; or similar legislation;
- (f) Specialized or personalized services;
- (g) Services or supplies not furnished by a Dentist except x-rays ordered by a Dentist and services of a licensed dental hygienist under the Dentist's supervision;
- (h) Training in, or supplies used for, dietary counseling, oral hygiene or plaque control;
- (i) Treatment of Temporomandibular Joint dysfunction (TMJ). TMJ is covered under Medical.
- (j) Services or supplies due to war or acts of war, declared or undeclared;
- (k) Services that you would not be required to pay for if there was not insurance;
- (l) Charges for removing stitches and post-operative examinations that have been included in the initial charge for a procedure listed in the Covered Dental Expenses section;
- (m) Charges for adjusting dentures or bridges within six months of installation;
- (n) Charges resulting from a failure to keep a scheduled visit with the Dentist;
- (o) Services or supplies which do not meet accepted standards of dental practice, including those which are experimental or investigative in nature;
- (p) Completion of insurance forms;
- (q) Replacement of bridges or dentures which can not be satisfactorily repaired will be covered only once in five years; and
- (r) Expenses that are incurred while you are not covered under this plan, unless a plan provision specifically provides otherwise. For this purpose, an expense is incurred at the time the service or supply is actually provided.

#### 12.5 HOW TO OBTAIN YOUR DENTAL BENEFITS.

- (a) The Plan has entered into an arrangement with Delta Dental of Missouri (DDMO) for access to the DDMO network of dental providers. Your out-of-pocket costs may vary depending on your choice of provider. You have three options:
- (1) PPO Participating Dentist (Delta Dental PPO Network). Delta Dental's PPO network consists of dentists who have agreed to accept payment based on the lesser of usual fees or the applicable PPO Maximum Plan Allowance and to abide by Delta Dental policies. This network offers you cost control and claim filing benefits.
  - (2) Non-PPO Participating Dentist (Delta Dental Premier Network). Delta Dental's Premier network consists of dentists who have agreed to accept payment based on the lesser of filed fees or the applicable Premier Maximum Plan Allowance. This network also offers you cost control and claim filing benefits. However, your out-of-pocket expenses may be higher with a Premier dentist because you may be paying a percentage of a higher amount.
  - (3) Non-Participating Dentist. If you go to a non-participating dentist (not contracted with a Delta Dental plan), DDMO will make payment directly to you based on the lesser of the dentist's billed charge or the applicable Maximum Plan Allowance.
- (b) You are not responsible for paying a participating dentist any amount that exceeds the PPO or Premier Maximum Plan Allowance, whichever is applicable. You are only responsible for non-covered charges, deductible, and co-insurance amounts. In addition to saving you money, participating dentists (PPO and Premier) have the necessary forms needed to submit your claim directly to Delta Dental and to be paid directly. All you have to pay is your share of the charge. You can find a list of PPO and Premier participating dentists in your area at [www.deltadentalmo.com](http://www.deltadentalmo.com).
- (c) If you use a Non-Participating Dentist it will be your obligation to make full payment to the dentist. The dentist may or may not file the claim for you; however, ultimately it is your obligation to make sure the claim is filed. Obtain a claim form from the Fund Office or from DDMO.
- (d) To verify coverage or for information about the Plan's dental benefits, the dentist's office may call Delta Dental at (800) 392-1167.
- (e) If the proposed dental treatment plan will cost over \$200, you or your dentist may contact DDMO to predetermine the necessity of services and the allowable amount. This will enable you to estimate in advance, the amount that will be paid by the Plan and the amount for which you may be responsible. When the post-service claim is received, benefits will be determined without giving deference to the predetermination.

For information about how to file a dental claim or appeal a claims decision, please refer to Article XVII Claim and Appeal Procedures.

12.6 COORDINATION OF BENEFITS. Your program has a Coordination of Benefits provision, which means that if you or any covered family members are eligible to receive benefits under more than one group dental benefits program, the benefits will be coordinated so that the two programs together will not pay more than 100% of covered expenses. The COB provision does not apply to any personal, non-group insurance policies.

12.7 The dental benefits provided by the Plan are excepted benefits not covered by the ACA and, therefore, there are no required pediatric dental benefits beyond those provided to all Dependents.

12.8 DENTAL BENEFITS ARE A SEPARATE BENEFIT. Dental benefits provided through the Welfare Plan are separate from the Plan's medical benefits. You will have the opportunity to opt out of the Welfare Plan's dental care benefit upon commencement of your coverage and prior to the beginning of each plan year. Any election to opt out of dental care benefits must be submitted to the Welfare Fund Office in writing. There is NO monthly or annual premium for dental care benefits with the Welfare Plan and you will not receive any money or thing of value for opting out of such coverage.

## SCHEDULE OF BENEFITS

### C. PRESCRIPTION COVERAGE

The Fund has an agreement with LDI that gives Members and Qualified Dependents access to discounted prices for prescription medications at participating LDI pharmacies and by mail order. Prescription drug benefits are not subject to any deductible, however if you purchase a covered medication at a participating LDI retail or mail order pharmacy using your LDI card, you will be required to pay a co-pay, which depends on the type of medication, as follows:

	Generic	Preferred brand	Non-preferred brand
30 day co-pay	\$15	\$50	\$80
90 day co-pay	\$37.50	\$125	\$200
Calendar Year Out-of-Pocket Maximum (Tier 1 & 2 combined):	\$2,850 individual \$5,700 family		Not applicable

Each prescription obtained for the first time is limited to a maximum of a 30-day supply. Mail Order and retail LDI Pharmacies allow for a 31 to 90-day supply of maintenance prescriptions for 2½ times the 30-day co-pay. After the second 30-day fill of a maintenance medication you are required to use the mail order, the plan will not pay for additional fills at a retail pharmacy.

If the discounted price of the drug is less than the co-pay listed above, you pay only the discounted price.

Benefits will be payable at non-LDI retail pharmacies if a Member or Qualified Dependent obtains a prescription while traveling or on vacation and can only go to a non-participating pharmacy. There are national pharmacy chains, such as Walgreens and CVS, in the network so you should be able to find a network pharmacy in most places. If a prescription is obtained from a non-LDI pharmacy, the Member or Qualified Dependent must pay the pharmacy for the cost of the prescription and submit a claim to the Fund Office. Such Non-LDI pharmacy claims will be reimbursed in full less the applicable co-payment. This non-participating pharmacy benefit only applies to a 30 day or less supply of medication.

Specialty Drugs are covered under the Medical Coverage benefits of the Plan not the prescription drug benefits.

## ARTICLE X PRESCRIPTION DRUG BENEFITS

### 10.1 DEDUCTIBLE

The Medical Calendar Year Deductible does not apply to prescription drug benefits and there is no separate Deductible for the prescription drug benefit. In other words, there is no deductible to be satisfied before obtaining prescription drugs at the applicable copayment and copayment amounts



do not apply to any deductible. Prescription drug copayments do, however, apply to the Prescription Drug Calendar Year Out-of-Pocket Maximum. Specialty Drugs are paid under your medical benefit not under your prescription drug benefit.

## 10.2 MAXIMUM SUPPLY AND CO-PAYMENT

Each new prescription or refill is limited to a maximum 30-day supply when obtained at a retail pharmacy. Up to a 90-day supply of certain drugs may be obtained through the Plan's Mail Order pharmacy.

Co-payments for prescription drugs are set out in the schedules of benefits.

If the discounted price of the drug is less than the co-pay in the schedule of benefits, you pay only the discounted price.

Each prescription obtained for the first time is limited to a maximum of a 30-day supply. Mail Order and retail LDI Pharmacies allow for a 31 to 90-day supply of maintenance prescriptions for 2½ times the 30-day co-pay. After the second fill of a maintenance medication you are required to use the mail order, the plan will not pay for additional fills at a retail pharmacy.

## 10.3 COVERED PRESCRIPTIONS

- (1) Prescriptions for the treatment of acute and chronic illnesses and diseases;
- (2) Birth Control pills (at least one of each type of contraceptive is covered at no cost to you)
- (3) Viagra, if medically necessary; limited to 6 pills per month; annual verification of Medical Necessity must be submitted to LDI; and
- (4) Diabetic Supplies. The Plan has entered into arrangements with the Pharmacy Benefit Manager and/or other vendors to obtain Glucometers and diabetic testing supplies at a discount. These Glucometers and supplies are covered 100% by the Plan with no co-pay when obtained through the mail order pharmacy. No other Glucometers and diabetic testing supplies (including these preferred brands obtained from a retail pharmacy) are covered by the Plan except in the case of individuals using insulin infusion pumps. Glucometers and testing supplies needed by individuals using insulin infusion pumps may be covered under both the medical benefit and the prescription drug benefit and the benefit level may be different. Contact the Fund Office for assistance.
- (5) Smoking cessation medications are covered as set out in the Preventive benefits Section.

## 10.4 PRESCRIPTION DRUG EXCLUSIONS AND LIMITATIONS

- (1) Medicines or drugs which do not require a prescription, except as covered under the Preventive and Wellness Benefit;
- (2) Weight loss drugs.
- (3) Drugs prescribed for treatment of conditions not covered under the Plan;

- (4) Drugs prescribed for a use other than use for which the drug is approved; and
- (5) Drugs prescribed for experimental and investigative purposes.
- (6) New to Market (NTM) Drugs. When new prescription drug products are first available on the market, the Fund's Prescription Drug Manager reviews the safety and effectiveness of these new drug products. This process will follow the guidelines and process available through the Prescription Drug Manager's New-To-Market Clinical Evaluation Program. Not all new medications are required to go through this program. New to market drugs will automatically require a prior authorization for a minimum period of 6 months. During the review period, the NTM Drug will only be covered by the Plan with approval available through the Prescription Drug Manager's prior authorization program.

## 10.5 OUT-OF-NETWORK

If a member is out of town and goes to a pharmacy that is not in the LDI network, the receipts for the prescriptions can be sent into the Fund Office. The member will be reimbursed for all but the applicable co-payments. Walgreens Pharmacy and CVS are Nationwide and part of the LDI network so should be used when away from home, if possible. This out of network benefit does not apply to a 90-day supply filled at a non-LDI pharmacy.

## 10.6 STEP THERAPY

It is often medically appropriate and cost effective for an individual to try an over-the-counter (OTC), generic or lower cost brand name medication before progressing to more expensive classes of medication. This is called Step-Therapy. Step Therapy medications are generally grouped into three "Steps":

- A. Step 1 Medications: These are usually OTC or generic medications which have been proven safe and effective to treat your condition. The cost to you and the Fund is the lowest when you use a Step 1 medication.
- B. Step 2 Medications: These are usually older, more well established, brand name drugs that are on the LDI preferred Drug Formulary. In general, these drugs are more expensive for you and the Fund than Step 1 medications but are less expensive than Step 3 medications.
- C. Step 3 Medications: These are usually newer more expensive brand name drugs that are not on the LDI formulary and are more expensive for you and for the Fund.

Where Step-Therapy is indicated, for example with medication for high blood pressure or high cholesterol, the Fund will only cover a prescription if the Member or Dependent follows the Step-Therapy program. If a medication that the Step-Therapy program indicates should be tried first has been tried within the last 120 days, or as otherwise indicated by medical protocol, and found to be ineffectual the person does not need to try that step again.

As of the printing of this SPD, Step Therapy protocols will be applied to all new prescriptions for the following medical conditions: proton pump inhibitors for stomach ulcers/acid reflux; medications for

high cholesterol; angiotensin receptor blockers (ARBs) for high blood pressure; and medications and supplies for diabetics, whether filled at retail or through mail order. The medical conditions and classes of drugs subject to Step Therapy is subject to change so if you have a question regarding your medication call the Fund Office. A member or dependent taking a prescribed Step 2 or Step 3 medication prior to initiation of step-therapy for a specific medical condition or class of drugs will not be required to change to a medication on a "lower step."

However, "lower step" medications are often less expensive and individuals already on more expensive medications are encouraged to talk to their physicians about trying a less expensive "lower step" medication.

#### 10.7 SPECIALTY DRUGS

Specialty Drugs are covered under the medical coverage benefits of the Plan not the prescription drug benefits.

#### 10.8 COMPOUND PRESCRIPTION MEDICATIONS

- A. The first fill, up to a 30-day supply, of a prescription for a Compounded Medication can be filled by any pharmacy in the LDI network;
- B. All subsequent supplies will only be covered when the prescription is filled at a pharmacy in the LDI closed compounding network. Currently the closed compounding network consists of Petranek's Pharmacy in Libertyville, IL. Information about the network can be obtained from LDI.
- C. The co-pay for a pharmacy in the closed compounding network and for the first 30-day supply at any LDI pharmacy is the same as the co-pay for any other prescription.

## **Discrimination is Against the Law**

The International Association of Sheet Metal, Air, Rail and Transportation Workers ("SMART") Local Union No. 36 Arkansas Welfare Fund complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. SMART Local 36 Arkansas Welfare Fund does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The SMART Local 36 Arkansas Welfare Fund:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Ms. Buffi Gass, Civil Rights Coordinator.

If you believe that SMART Local 36 Arkansas Welfare Fund has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Ms. Buffi Gass, Civil Rights Coordinator, 2319 Chouteau Avenue, Suite 300, St. Louis, MO 63103, (314) 652-8175, FAX: (314) 652-0338, [bgass@sheetmetal36.org](mailto:bgass@sheetmetal36.org). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Ms. Buffi Gass, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-314-652-8175.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-314-652-8175.

LALE: Ñe kwōj kōnono Kajin Majōl, kwomaroñ bōk jermal in jipañ ilo kajin ñe am ejjelok wōñān. Kaalok 1-314-652-8175.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-314-652-8175。

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-314-652-8175.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-314-652-8175.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-314-652-8175

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-314-652-8175.

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-314-652-8175.

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-314-652-8175.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-314-652-8175번으로 전화해 주십시오.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-314-652-8175.

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-314-652-8175まで、お電話にてご連絡ください。

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-314-652-8175 पर कॉल करें।

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-314-652-8175.