



March 31, 2017

Dear Member,

The **SMART Local 36 Benefit Fund Office** is excited to be launching our **NEW WEBSITE!** As of April 3, 2017 when you log on to www.smw36benefits.org you will be logging into the **NEW** and **IMPROVED** site.

There are some exciting **NEW** features:

- We are now **MOBILE** friendly.
- **Adult Spouses and Dependents** can now create their own log-in and view their own **claim status**.
- The **Member Dashboard** now includes Health Reimbursement Account balance and payment history.
- **Website Search Engine**
- **Forms**- Enrollment, beneficiary forms, claim forms and other commonly requested forms can be printed.
- **Educational newsletter Archives** (Diabetes, Asthma, Hypertension/Coronary & Prenatal)
- All **Plan Documents** (Trust Documents, Summary of Benefits & Coverage, and Summary Plan Descriptions)
- All **Mailings** sent from the Benefit Fund office available to view and print.
- Frequently Asked Questions or **FAQ** for you to view to obtain a quick answer.
- **Links** to help you locate a **Network Provider**.

The **Member Dashboard** can only be viewed after you log in to the Website with your user name and password. (If you have never logged in, you can access your account by using your last name as your user name and your last four digits of your SSN as the password- the system will then prompt you to change your user name and password.)

From your **Member Dashboard**, you will be able to do the following:

- Complete your **Electronic Annual Claim Form**
- View your **Eligibility** status
- View your **Pension** balance
- View your **401(k)** balance and contribution history
- View your **Work history**
- View your **Vacation** balance and contribution history
- Obtain your **HRA** balance (***New**)
- View your **Claims Status**
- **Dependents** can now log in to view their own **Claim Status *NEW**
(Login as an Adult Dependent (spouse & children over 18 years old))

As always, there will be useful information regarding our Health Fair, upcoming events, and pertinent educational information.

Take a few minutes and browse the new website! Call or email us- we would love to hear your feedback on the site and anything that would be helpful for you to see in the future.